TRUSTED SINCE 1941

AQUAPACK PRO

RECHARGEABLE SHOWER



INSTRUCTION MANUAL

Model No. 10051580

IMPORTANT

- PLEASE READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE
- KNOW HOW TO STOP THE PRODUCT AND BLEED PRESSURES QUICKLY
- FOLLOW THE MAINTENANCE INSTRUCTIONS SPECIFIED IN THE MANUAL
- OPERATE ONLY WITH WATER WITHIN THE TEMPERATURE RANGE 10°C to 50°C
- SHOWER ASSEMBLY INCLUDES SMALL PARTS THAT COULD BE A CHOKING HAZARD.

CAUTION: THIS APPLIANCE IS NOT INTENDED FOR THE SUPPLY OF DRINKING WATER, IT IS INTENDED FOR THE SUPPLY OF WATER FOR WASHING AND CLEANING PURPOSES ONLY.

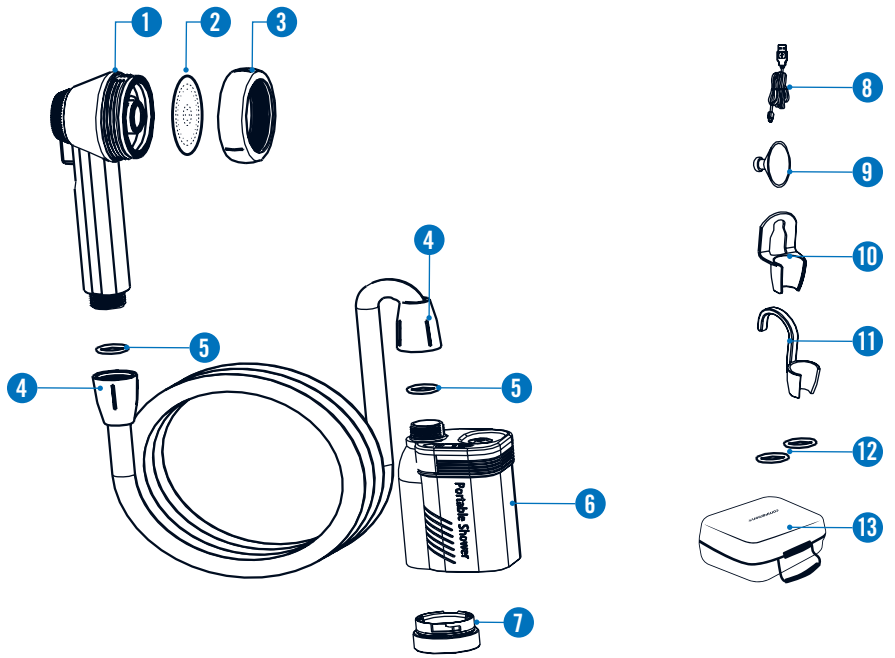
SAFETY INFORMATION

- This unit is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge.
- Children must be supervised at all times when around this unit.
- This unit is intended to be used only as instructed with the contents of this manual.
- Do not run unit without hose in a water container / source longer than 1 - 2 seconds.
- Do not use the unit with seawater, dirty or muddy water from rivers / lakes.
- Ensure the charging port is tightly closed.
- Do not submerge the device in water.
- Recharge the battery as per the battery instructions found in the manual.
- Charge only with the correct voltage as listed on the rating plate.
- Keep the device away from heat or fire.
- Do not expose the device to below 0°C temperature, this can damage the battery, motor and hose.
- Only operate with water within the temperature range 10°C to 50°C.
- Do not use this unit to pump alcohol or other corrosive liquids such as oil.
- Do not alter or dissemble the device.
- Do not overcharge the device.
- Shower assembly includes small parts that could be a choking hazard. Keep out of reach of children.
- Do not leave appliance unattended when in use.
- Switch the unit off and remove from water when not in use.
- Use only as described in this manual with manufacturers recommended attachments and replacement parts.
- Ensure that the base of the pump is fully submerged in water before operation.
- Recharge the pump using specification required. Output: DC 5V 1A / 2A
- Do not use damaged power cord or plug and charge only with correct voltage as listed on the rating plate.
- Using improper voltage may result in damage to the motor and possible injury to the user.
- Before use, ensure that there are no broken or worn parts and that all screws are fully tightened.

FAILURE TO FOLLOW THESE INSTRUCTIONS WILL VOID YOUR WARRANTY AND POTENTIALLY LEAD TO ACCIDENTAL DAMAGE TO PROPERTY OR INJURIES.

COMPANION® ARE NOT LIABLE FOR ANY DAMAGES, INJURIES OR WARRANTY CLAIMS IF THESE DIRECTIONS ARE NOT FOLLOWED.

UNDERSTANDING THE APPLIANCE



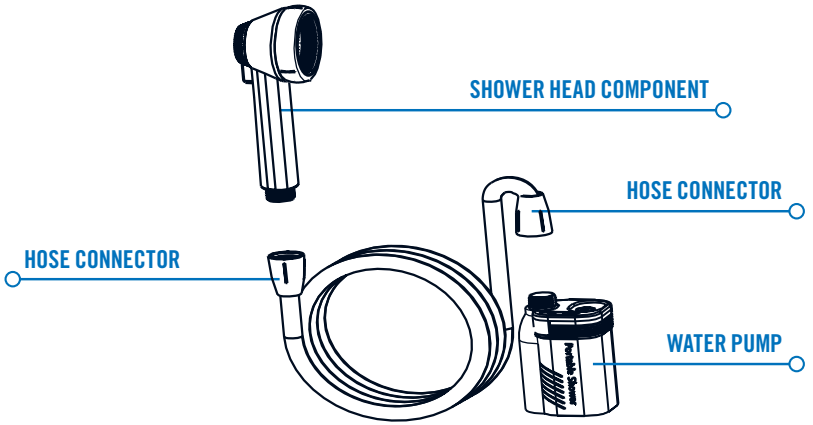
1. Shower Head
2. Output Plate
3. Shower Head Cover
4. Hose Connectors
5. O-Ring
6. Water Pump
7. Filter Cover
8. Type-C Charging Cable
9. Suction Cup
10. Holder
11. J-hook
12. 2 x spare O-rings
13. Carry Bag

ASSEMBLY

Step 1. Connect the shower head: Turn the hose connector clockwise and lock it with the shower head to complete the assembly (the o-ring will already be assembled in the end of the hose fitting. Two spare o-rings are provided).

Step 2. Connect the water pump: Turn the hose connector clockwise and lock it with the water pump to complete the assembly (the o-ring will already be assembled in the end of the hose fitting. Two spare o-rings are provided).

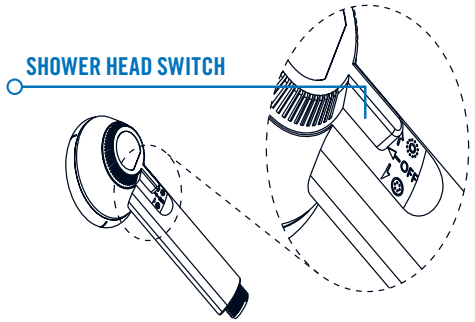
Step 3. Immerse the water pump into clean water.



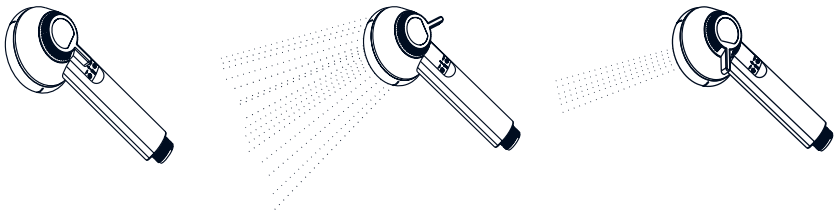
SHOWER HEAD OPERATION

Step 1. Place the hose and pump into a water container filled with clean water.

Step 2. Turn the shower head switch to left side or right side to change shower spray mode from jet to wide showering.



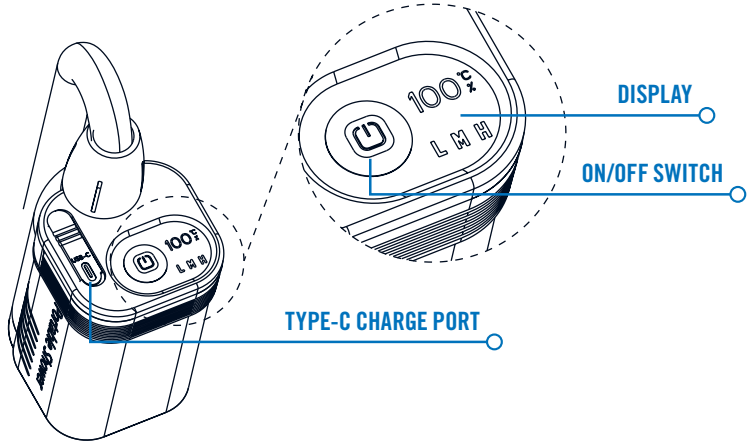
AT MIDDLE	AT RIGHT SIDE	AT LEFT SIDE
Turn off	Wide showering	Jet spray



WATER PUMP OPERATION

Step 1. Before starting, make sure air has been removed from the shower head (make sure to turn the shower head on).

Step 2. Press and hold the ON / OFF button for 2 to 3 seconds to turn on/off the device, and select working mode of L/M/H by touching the switch on the pump after turning on the pump.



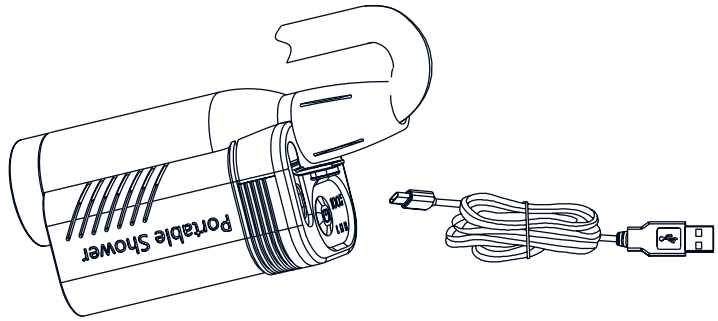
CHARGING

Step 1. Open the socket cover.

Step 2. Plug in the USB cable to charge the device.

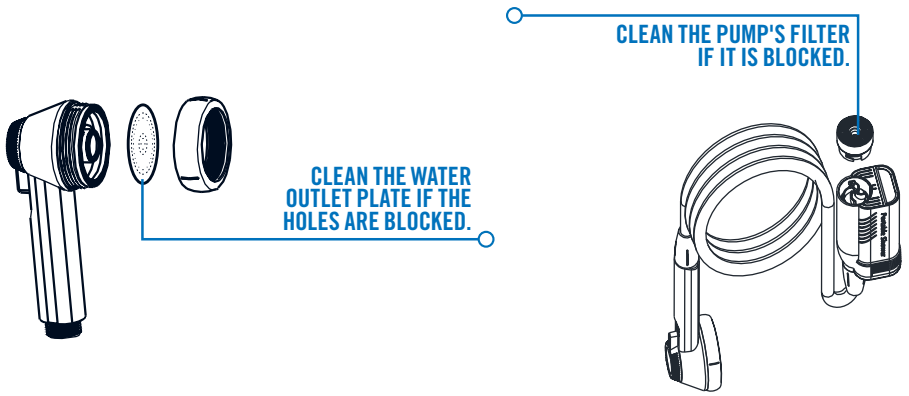
Step 3. Connect the USB charging cable to any USB port with 5V 1A/2A output.

NOTE:
- Charging while using a USB wall adaptor will be faster than a computer USB port.
- Charge the battery to full capacity after each use.
- Charge before first use.
- Recharge the battery at least every 3 months, even when not in use, to prevent full discharge.
- Only charge at room temperature. Keep away from heat, flames or flammable items.



TROUBLESHOOTING

PROBLEM	SOLUTION
The pump will not start.	• Check if the battery is out of power or in a low status. • Make sure to hold the button for 2 or 3 seconds to start.
The pump is running, but there is no water.	Sometimes there is air inside the hose & pump, it needs to run the device for a few seconds to bleed air out of the hose & pump. Check the following: • Check the shower is not clogged. • Check the hose is firmly attached to both pump and end of the shower head. • Check if the hose is bent or broken. • If water is still not running, hold the shower head and hose vertically above the pump to allow the air to clear. Submerge the pump in water and retry.
Hose connector leakage	• Check if the o-ring is put into each hose connector.
Water pressure is weak and flow rate is small	• Check if there is any dirt blocking the shower outlet plate and the filter on the bottom of the pump. • Check the battery level. • Pump is faulty, contact Customer Service.



STORAGE

- Ensure all parts are completely dry before storing away.
- Purge the unit by turning it on without the hose in water for 1 - 2 seconds, this will remove most water inside the unit.
- Dry all hoses thoroughly before storing, we recommend to hang out for 1 - 2 days after use to ensure its completely dry.
- Store the product fully charged as per the battery care instructions.
- Store in a dry, cool place away from direct sunlight.

MAINTENANCE

For further information or assistance please contact customer service on 1300 362 921 or email: info@adventureoperations.com

SPECIFICATIONS

Part No.	10051580
Dimensions (Shower Head)	18L x 7W x 5H cm
Dimensions (Pump)	5.3L x 6.6W x 12H cm
Weight	860g
Runtime (Approx)	Low 4 HR | High 2 HR
Pump Flow Rate Setting	Low 2.3L | Med 3.3L | High 4.3L (per MIN)
Hose Length	180cm
Battery	8000mAh Lithium Rechargeable
Charge Time (Approx.)	12 HR (via USB-C)
Charging Method	USB-C (DC 5V 1A/2A)
Voltage	3.7V DC
Current	< 3.5A
Power Supply	Lithium Battery

WARRANTY POLICY

LIMITED WARRANTY AGAINST DEFECTS

1. This Limited Warranty is provided by Adventure Operations Australia Pty Ltd ABN [43 622 679 887] trading as Companion in our capacity as supplier and manufacturer of the Products. Our contact details are:

Address: 71 Charles Ulm Place, Eagle Farm, 4009 QLD.

Phone number: 07 3193 1110

Email address: warranty@adventureoperations.com

OUR LIMITED WARRANTY

2. This Limited Warranty applies in addition to any other express warranty or warranties against defects we may supply from time to time for specific Products. If the individual packaging, accompanying product information or labelling of a Product specifies a different warranty period from the 1 year warranty period provided in this Limited Warranty, the packaging Warranty Period will apply instead but on the same terms as this Limited Warranty.

THE WARRANTY PERIOD FOR THIS PRODUCT IS: 1 YEARS

3. Moving forward, in this Limited Warranty, Warranty Period means:

a) for all Companion Products, 12 months from the date of original purchase of the relevant Companion Product; or

b) another time period set out in the individual packaging, product information, labelling, or accompanying a specific Companion Product.

4. Under this Limited Warranty, we warrant that products distributed by Adventure Operations Australia Pty Ltd and any of our subsidiaries (Products) will be free from defects in materials and workmanship under normal use (as described in the published product documentation accompanying or applicable to the relevant product) for the relevant Warranty Period (Limited Warranty).

5. If a defect in materials or workmanship becomes apparent under this Limited Warranty within the Warranty Period described above, subject to any additional rights you have under the Australian Consumer Law or any applicable local law, we agree to replace or refund covered Product parts that prove defective through normal use during the Warranty Period. We may alternatively agree to repair certain Products through our qualified agents, where such facilities are available. Without limiting any rights you have under the Consumer Law, the following conditions also apply to the Limited Warranty:

a) in replacing a defective product under the Limited Warranty, we may, at our discretion, substitute the product with a product model of equivalent nature where the exact model of the defective product is unavailable;

b) we may elect, at our discretion and as an alternative to repairing or replacing a defective part, to refund the cost of the relevant product upon it being returned to us or one of our authorised resellers;

c) this Limited Warranty does not extend or apply to any claim you or any other person may have for damage for any loss (including without limitation consequential damages or loss of profit, freight/shipping or travel costs), or otherwise damage howsoever caused whether or not such loss or damage arises as a result of any defect in the product or from the failure or omission on our part to comply with any obligation at law relating to the defect;

d) this Limited Warranty does not apply to damage caused by your failure and damage caused by improper use and abuse, fair wear and tear, accidents, misuse (including failure to follow instructions regarding care and maintenance of the product), neglect, disassembly, alterations or external causes such as, but not limited to, water damage, exposure to sharp objects, exposure to excessive force, anomalies in the electrical current supplied to the product (if applicable), and extreme thermal or environmental conditions; and

e) this Limited Warranty does not extend to any Products acquired for the purposes of re-supply, or for use in a manufacturing, or repair processes.

REPAIR FACILITIES AND SPARE PARTS

6. Please note that we have very limited repair facilities for our Products. This means that subject to any limited repair facilities offered through authorised repair agents, we are not able to repair broken or damaged Products that are broken or damaged by you or are defective. For defective Products, this Limited Warranty and your rights under the Australian Consumer Law will apply and in most cases the remedy will be limited to a refund or replacement.

7. Companion carries spare parts for many, but not all, of our Products. A comprehensive catalogue of our spare parts can be found at: Camping Gear Spare Parts. This means that where a Product is broken or damaged by you, we may not be able to provide you with a spare part for that Product. Where a Product is defective, you will be entitled to your rights under this Limited Warranty and the Australian Consumer Law, and in most cases the remedy will be limited to a refund or replacement.

HOW TO CLAIM THE LIMITED WARRANTY

8. This Limited Warranty is only valid and enforceable in Australia or New Zealand and will apply only if you have purchased the Product from us directly or from one of our authorised resellers.

9. This Limited Warranty may be claimed by you if a defect becomes apparent in the Product within the Warranty Period.

10. To claim this Limited Warranty you must do either of the following:

a) return the defective product to its place of purchase within the Product's Warranty Period, with a detailed proof-of-purchase clearly showing the date and detail of the purchase;

b) make the warranty claim directly with us by returning the defective Product to our address at Adventure Operations, 71 Charles Ulm Place, Eagle Farm, 4009 QLD accompanied by a detailed proof-of-purchase clearly showing the date and detail of the purchase;

c) make the warranty claim directly with us by emailing us at warranty@adventureoperations.com accompanied by a detailed proof-of-purchase clearly showing the date and detail of the purchase. We may require you to mail us the product or email us photographs of the defect and Product.

11. Where you return the defective Product in-store to the place of purchase, our authorised reseller will inspect the Product and proof-of-purchase to determine if this Limited Warranty has been complied with and can be claimed. They will also determine the remedy available to you under this Limited Warranty.

12. Where you make the warranty claim directly with us, we will inspect the Product (including by inspecting photographs you send to us over email) and the proof-of-purchase to determine if this Limited Warranty has been complied with and can be claimed. We will also determine the remedy available to you under this Limited Warranty.

EXPENSES

13. You must bear the expense of claiming a remedy under this Limited Warranty, including postage and transport costs of returning the product. If we or our authorised reseller determine you are entitled to a remedy under this Limited Warranty, we will reimburse you for any reasonable expenses you have incurred in making the claim, provided you supply us with proof of such expenses.

YOUR RIGHTS UNDER THE CONSUMER LAW

14. Products distributed by Adventure Operations Australia Pty Ltd and any of our subsidiaries come with guarantees that cannot be excluded under the Australian Consumer Law or the New Zealand Consumer Guarantees Act 1993 (Consumer Law) (as the case may be). You are entitled to a replacement or refund for a major failure (or, where the New Zealand Consumer Guarantees Act 1993 applies, a failure of a 'substantial character') and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if products fail to be of acceptable quality and the failure does not amount to a major failure (or a failure of a substantial character, as the case may be).

CONTACT US

15. If you have any questions concerning this warranty policy, you may contact us in writing:

Adventure Operations, 71 Charles Ulm Place, Eagle Farm, 4009 QLD

or by email: warranty@adventureoperations.com

or visit our website: adventureoperations.com

NOTE:

WARRANTY - For details see www.companionoutdoor.com/warranty

Companion® is a registered trademark of
Adventure Trading Australia Pty Ltd

Designed by:
Adventure Trading Australia Pty Ltd
71 Charles Ulm Place,
Eagle Farm, QLD 4009
AUSTRALIA

Made in China